



# Slican MessengerCTI Communicator

## MANY COMMUNICATION CHANNELS IN ONE APPLICATION

Slican MessengerCTI communicator ensures a smooth transition between phone calls, chat and sending text messages. A clear graphical interface and functionality allow for convenient organization of work in one application on a computer, tablet and smartphone.

### Availability:

- Slican MessengerCTI.Desktop runs on a computer
- Slican MessengerCTI.Mobile works on smartphones and tablets

### Mobility:

- parallel operation with the office phone or as an independent subscriber (NCP server only)
- automatic notification delay mechanism on MessengerCTI.Mobile if the user is active on the office phone or on MessengerCTI.Desktop

### Mutual harmony:

- MessengerCTI.Desktop and MessengerCTI.Mobile mutually synchronize call history, chats, files and contacts
- setting the office phone's busy status if the GSM is busy

### Technical parameters:

- MessengerCTI.Desktop - softphone for Slican PBXes (from version fw. 1.10 of the NCP control panel and fw. 6.52 of the IPx, MAC and CCT control panels)
- MessengerCTI.Mobile - application for mobile devices with:
  - Android system (from version fw. 1.11 of the NCP control panel and fw. 6.53 of the IPx, MAC and CCT control panels)
  - IOS system (beta version) (since version fw. 1.18 of the NCP control panel)
- license required:  
MessengerCTI.user or MessengerCTI.userPlus

### Possibilities:

- VoIP voice calls and chat
- voice and text conferencing
- publishing announcements
- preview of the subscriber's availability status: available, working, I'll be back soon, etc.
- updating the subscriber's description visible to other users
- sharing the location
- additional functions for the CallCenter agent
- service settings:
  - **DND** do not disturb
  - **FWD** call forwarding
  - **ACC** login to the user account
- clipboard: a private place to store files (texts, photos and documents)
- search option for a contact
- transmission encryption

### Advantages:

- intuitive operation
- continuity of communication
- organization of remote work
- safety



# Slican MessengerCTI Communicator

Discover the practical possibilities of our application wherever you are:



## Slican MessengerCTI.Desktop:



## Slican MessengerCTI.Mobile:

- you make phone calls, chat and send text messages directly from the application:
  - on a computer
  - on a smartphone, tablet
- you have convenient access to contacts from the headquarters' phone books
  - you receive information about missed calls
- you can view the availability status of PBX subscribers (telephone busyness, application activity and user descriptions with individual information)
  - you edit, add or delete contacts from the phone book
- you can view the chronologically saved history of recent calls, chats and sent messages
- you operate Slican DPH.IP cameras and doorphone (e.g. convenient door opening via widgets)
  - Call Center queue management (with a Call Center agent license)

## Additional advantages in available application versions:



- ability to work with headphones
- comfortable office work conditions
- good organization of work with a team that also uses the Slican messenger

- configuring PBX services on a mobile device and connections via GSM
- setting up hot numbers for quick call forwarding
- DualSIM phone support
- you can mute the ringtone at certain times
- ability to work with Bluetooth headphones



## How to download the app?

Download free application  
**MessengerCTI.Desktop**  
directly from  
[www.slican.com](http://www.slican.com)

Scan QRcode

## MessengerCTI.Mobile

Android  
Google Play

iOS  
App Store (beta version)

