



## Slican MessengerCTI application MessengerCTI.Desktop

**MOBILITY AND CONNECTION OF MULTIPLE COMMUNICATION CHANNELS IN ONE APPLICATION.  
Slican MessengerCTI.Mobile AND MessengerCTI.Desktop – USE BETTER COMMUNICATION.**

If you are interested in a convenient integration of a computer with Windows system and a landline telephone used by the internal subscriber of PBX, we have the latest Slican solution for you – the MessengerCTI.Desktop application. The application allows you to smoothly navigate between a phone call, chat or sending sms. A clear graphic interface allows convenient handling of multiple communication methods in one convenient application. The application can also be used by Slican Call Center consultants. In addition, for DPH.IP doorphones equipped with a camera – video preview function has been introduced. The application can be used in cooperation with all types of phones connected to the Slican PBX, it can also work as an independent, standalone subscriber to PBX. MessengerCTI.Desktop synchronizes with a Slican server in real time, via a local LAN or directly via the Internet.

### Basic features of the application:

- telephone calls, chat and sending text messages directly from the application (chat and text messages available to the subscribers of PBX and PBX-es connected by the eSSL ver.2 system)
- synchronization with the mobile version of the MessengerCTI.Mobile application
- easy and convenient access to contacts from the telephone books of PBX
- preview of the availability status of subscribers of PBX (chat, phone busy and description)
- call and message history (chat, sms)
- adding and deleting contacts synchronized with a telephone book
- service of Call Center queues (Call Center license required)
- logging in as a concurrent telephone to a desk phone or as an independent subscriber (only an NCP server)
- different configuration versions are possible:
  - concurrent work of a landline phone and the application (application with the VoIP mode turned off) – conversation using a telephone
  - concurrent work of landline phone and application (application in VoIP mode) independent support of telephone calls using a telephone or application
  - autonomous work of the application without a landline (application in VoIP mode) – handling calls only through the application
- support for Slican DPH.IP cameras and doorphones
- automatic notification delay mechanism on MessengerCTI.Mobile if active on a desk phone or MessengerCTI.Desktop



**Application works with Slican NCP servers series – fw 1.11 or higher, with hybrid Slican IPx PBX-es – fw 6.53 or higher.**

The use of Messenger CTI requires the purchase of an appropriate license. The user acquires the rights to the application in the scope resulting from the assigned license.





## Slican MessengerCTI application **MessengerCTI.Mobile**

**MOBILITY AND CONNECTION OF MULTIPLE COMMUNICATION CHANNELS IN ONE APPLICATION.  
Slican MessengerCTI.Mobile AND MessengerCTI.Desktop – USE BETTER COMMUNICATION.**

If you are interested in a convenient integration of a smartphone used by the subscriber of an PBX and a landline, we have the latest Slican solution – MessengerCTI.Mobile for you. It is software designed for Android™ (ver. 4.4 or higher), enabling smooth navigation between phone calls and chat. A clear graphic interface allows convenient handling of various communication methods. The application synchronizes with a Slican server in real time, directly via the Internet. Mobility, convenience and flexibility are the main features of MessengerCTI.Mobile, it is an attractive tool for many companies from various industries that have mobile employees with the requirement of continuous access to a telephone system.

### **Basic features of the application:**

- the software is available for free in the Google Play™ store, an appropriate license is required for a PBX
- implementation of telephone calls and chat, directly from the application on a smartphone
- synchronization of history and contacts with the MessengerCTI.Desktop application
- list of contacts with PBX subscribers' availability status view (chat, phone busy, description)
- history of recent calls/chats sorted chronologically
- logging in as a concurrent telephone to a desk phone or as an independent subscriber (only an NCP server)
- chat history combined with the history of phone calls
- GSM voice calls (two connection set-up options: interception or concurrent connection)
- flexible configuration of sound notifications
- ability to configure the PBX services on a mobile device (phone, tablet)
- on-hand numbers for fast call forwarding
- possibility to set a desk phone occupancy if GSM is busy
- ability to set reject calls on GSM if a desk phone is busy
- ability to support DualSIM smartphones or two phones simultaneously (business and private)
- control of DPH.IP doorphones, convenient opening of a door
- automatic notification delay mechanism on MessengerCTI.Mobile if a user is active on a desk phone or MessengerCTI.Desktop



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